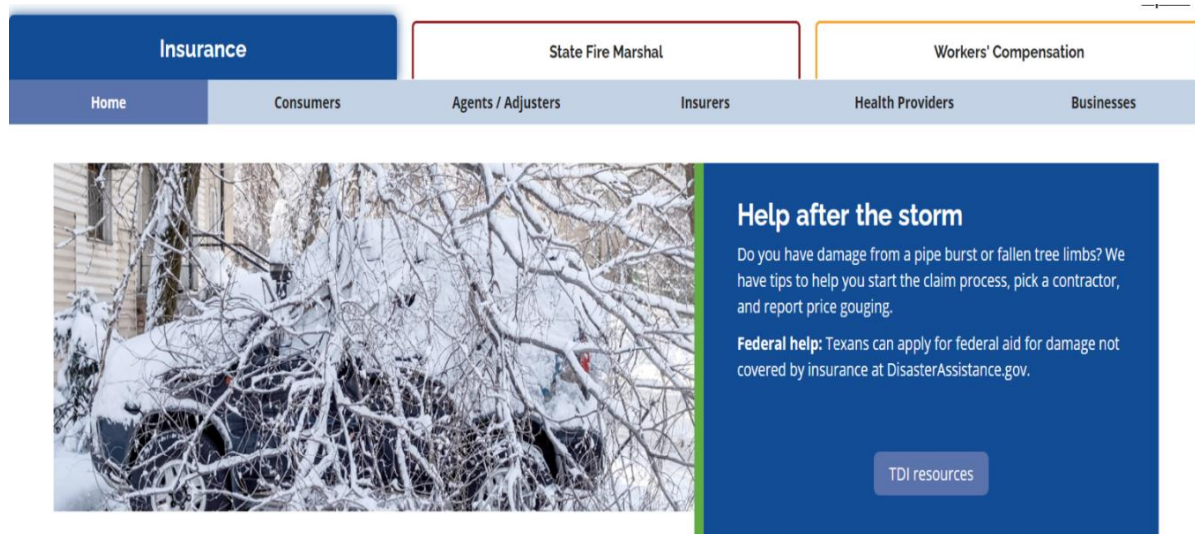




# Texas Department of Insurance

**Help after the storm.**

**[www.tdi.texas.gov](http://www.tdi.texas.gov)**



## **After the storm videos and information**

- [FAQ: Winter storms](#)
- [Insurance tips following winter storms](#)
- [Avoiding Contractor Scams](#) (video)
- [Preventing fraud after a storm: a toolkit for city and county officials](#)

## **Printable information and videos:**

- [Filing an insurance claim](#) (pdf)
- [Working with an Adjuster](#)
- [Deductibles and Contractors](#)
- [Roof Replacement](#)

## **Need help with an insurance question?**

Call our Help Line at 1-800-252-3439. Monday through Friday, 8 a.m. to 5 p.m. Central time.

## **UPDATE:**

Extended Help Line hours (8 a.m. to 7 p.m.) February 22 through February 23.