



**CITY OF
IOWA
COLONY**

**CITY WIDE
UTILITY SYSTEM
TRANSITION FOR
BRAZORIA COUNTY
MUD 31 INCLUDING
SYSTEM ENHANCEMENTS**

WATER & SEWER OPERATIONS

IMPROVED SERVICE

SINGLE RATE STRUCTURE

AMI WATER METERS

**INFORMATION MEETING
THURSDAY MAY 9 @ 6:00 PM**

City Hall | 3144 Meridiana Pkwy | Iowa Colony, TX 77583



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We are thrilled to announce that the City of Iowa Colony is in the process of taking on the responsibility of managing water and sewer systems previously overseen by multiple Municipal Utility Districts (MUDs). This transition aligns with the city plan for the MUDs and the development of our community, and will occur for Brazoria County MUD 31 in June 2024.

WHAT IS CHANGING?

(And what is staying the same?)

As part of our commitment to enhancing services, the city has initiated the process of upgrading all water meters to the latest Advanced Metering Infrastructure (AMI). This upgrade will streamline operations and improve accuracy.

SiEnvironmental, a trusted partner, has been instrumental in providing operational support and billing services to the MUDs. We are pleased to announce that they will continue to do so, however, this transition will require account number changes and additional instructions will be provided.

Furthermore, the City is dedicated to investing in system enhancements to ensure increased reliability and water quality. By implementing a consistent preventive maintenance schedule, we aim to optimize system efficiency and reliability.



As part of our commitment to all residents, the City will implement a single rate structure for the entire citywide system. This change is designed to ensure that all customers are charged equitably, reflecting our dedication to transparency and consideration for our residents.

In our efforts to streamline services, residential garbage collection will be consolidated under a single citywide contract. This move guarantees the best rates for our residents, with detailed breakdowns of garbage collection costs on bills for transparency.

We are committed to providing you with the best services and appreciate your continued support as we make these improvements for the benefit of our community.



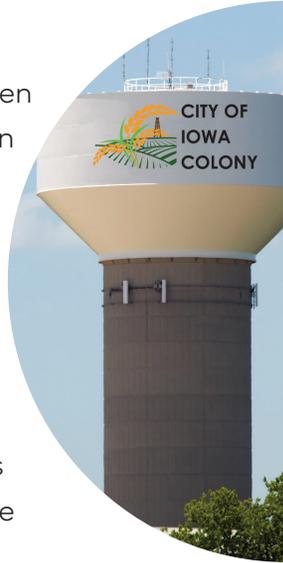
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WHY IS THIS CHANGE AN IMPROVEMENT?

By streamlining our systems, we ensure reliable connections and better system performance, even during maintenance or failures. This consolidation allows us to operate a single, more efficient system instead of multiple smaller ones, leading to cost savings.

When it comes to upgrades and system expansions, such as enhancing water treatment plants and increasing storage capacity, the costs can be shared among all customers, reducing the burden on individuals.



The introduction of new AMI water meters equips the city with better leak detection capabilities and provides customers with an enhanced user interface. Customers can now set personalized alerts to monitor their water usage, aiding in the quick identification of leaks on their side of the meter.

In response to residents' calls for improved water quality beyond the minimum TCEQ standard, the City Council will engage the community to establish a higher Iowa Colony standard. Subsequently, we will implement system wide enhancements to meet this standard, ensuring a balance between cost-effectiveness and prompt action.



WHY NOW?

Over 2 ½ years ago, we embarked on a journey that is now entering its final stages of transformation. As our City expands, it has become evident that managing various smaller water and wastewater systems under different MUDs is unsustainable. Each system carries its own costs, lacking the necessary redundancy.

Currently, residents in Iowa Colony face varying water rates and quality levels. The existing rate structures were tailored to a predominantly residential area, but with commercial growth on the horizon, it's crucial to adjust pricing accordingly.



System improvements are inevitable and costs will only escalate with time. Taking proactive measures now is our most

economical path forward. Water conservation remains a top priority, and we are exploring ways to incentivize responsible water usage through grants.

Our goal is to provide every member of our community with reliable, high-quality drinking water. This vision can only be fully realized by unifying our systems to serve the entire community seamlessly.



OVERVIEW OF UTILITY ENHANCEMENTS & AMI WATER METERS

▶ Enhanced Water Meter Technology:

Detects Leaks: This feature identifies and alerts users to potential water leaks within a system, enhancing safety and preventing damage.

Custom Alerts and Monitoring: Tailored notifications and surveillance for specific metrics or events, enabling proactive management and response.



▶ Citywide System Benefits:

Provides backup systems to ensure redundancy, enhancing reliability and minimizing downtime.

Ensures consistent pricing and upholds high standards of service quality.

▶ Improvements in Water Quality

▶ Capacity and Storage Expansions

▶ Unified Billing Services:

Uniform city wide billing structure

Provides greater transparency with detailed charges

SCAN THE QR CODE

TO VIEW WATER AND SEWER RATE DETAILS



OR VISIT
IOWACOLONYTX.GOV/DEPARTMENT-PUBLIC-WORKS/WATER-BILLING

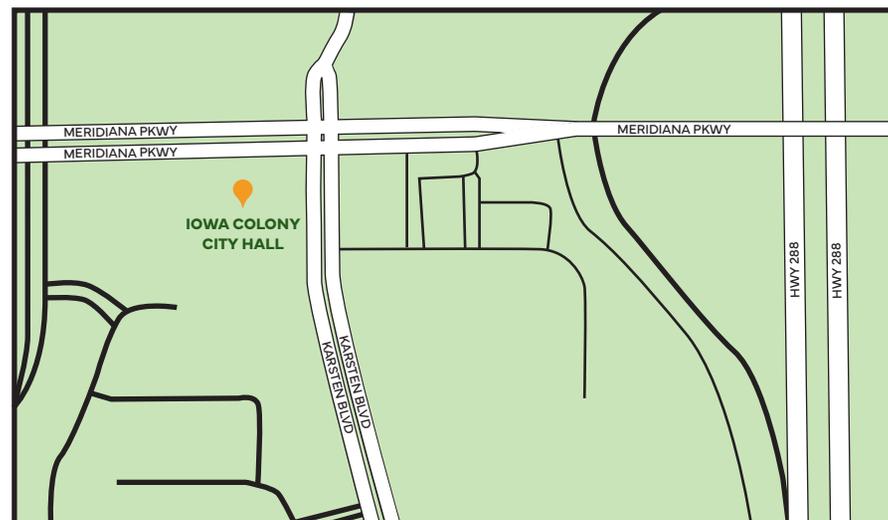


Customer Care: 832.490.1600
Emergency: 832.490.1601 24/7
Toll Free: 1.877.382.7414

Hours for customer care is from 8:00am – 5:00pm

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